

DIS Standard Rate Schedule-State Fiscal Year '06-'07

DIS Enterprise Services

DIS Enterprise Services		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
180	Unix Processing Systems	Per Processor	\$1,200.00	Service includes: Environmental(s) including heating/air, space, and power with 24X7 coverage; Connection to DIS data center infrastructure; Hardware maintenance, Software Licensing and maintenance (includes OS software, database software, and some application and/or presentation software); Software support line; connectivity to enterprise storage (usage is charged separately); firewall protection with customer input; regular security vulnerability scanning.
182	Intel Processing Systems	Per Processor	\$200.00	Service includes: Environmental(s) including heating/air, space, and power with 24X7 coverage; Connection to DIS data center infrastructure; Hardware maintenance, Software Licensing and maintenance (includes OS software, database software, and some application and/or presentation software); Software support line; connectivity to enterprise storage (usage is charged separately); firewall protection with customer input; regular security vulnerability scanning. This service also applies to LINUX running on Intel processors.
187	Application Hosting Services - Bronze Level	Per Month, Per Rack	\$600.00	This level of support is offered for agency supplied and agency managed equipment housed in the DIS operations center. Service includes: Connection to DIS data center infrastructure. Two network connections with a total of 50 GM of monthly network data transfer. Firewall protection based on specific agency requirements., Regular security vulnerability scanning will be performed and exposures reported to the agency. Workspace in operations center will be available for agency personnel to perform system maintenance.
186	Application Hosting Services - Silver Level	Per Month, Per System	Contact Account Rep	See your account representative for custom quote.
185	Application Hosting Services - Gold Level	Per Month, Per System	Contact Account Rep	See your account representative for custom quote.
191	Application Hosting Services - GL Suite	Per User	\$1,760.00	One Time User Fee
192	Application Hosting Services - GL Suite	Per User	\$264.00	Annual GL Suite Maintenance
193	Application Hosting Services - GL Suite	Per Month, Per System	\$300.00	Service Includes: Environmental(s) including heating/air, space, and power with 24X7 coverage; Connection to DIS data center infrastructure; Hardware maintenance, shared use of application servers located within DIS Data Center for hosting GLSuite applications.
	DIS Managed Service-Desktop - Standard Rate 1st & 2nd Year	Per Month, Per PC	\$19.50	Security Services includes Symantec Anti-Virus user license, anti-virus Mgmt Server and Support, SMS license - incl. CALS & System Assurance, SMS Mgmt Server and Support
	DIS Managed Service-Desktop - Optional Items 1st & 2nd Year	Per Month, Per PC	\$12.90	Operating System License
		Per Month, Per PC	\$25.40	Microsoft Office License
	DIS Managed Service-Desktop - Standard Rate 3+ Years	Per Month, Per PC	\$17.00	Security Services includes Symantec Anti-Virus user license, anti-virus Mgmt Server and Support, SMS license - incl. CALS & System Assurance, SMS Mgmt Server and Support

DIS Standard Rate Schedule-State Fiscal Year '06-'07

	DIS Managed Service-Desktop - Optional Items 3+ Years	Per Month, Per PC	\$4.10	Operating System License
		Per Month, Per PC	\$8.10	Microsoft Office License
	DIS Managed Service-Desktop - Education Rate 1st & 2nd Year	Per Month, Per PC	\$17.50	Security Services includes Symantec Anti-Virus user license, anti-virus Mgmt Server & Support, SMS license - incl. CALS & System Assurance, SMS Mgmt Server & Support
	DIS Managed Service-Desktop - Optional Items 1st & 2nd Year	Per Month, Per PC	\$5.60	Operating System License
		Per Month, Per PC	\$5.30	Microsoft Office License
	DIS Managed Service-Desktop - Education Rate 3+ Years	Per Month, Per PC	\$16.30	Security Services includes Symantec Anti-Virus user license, anti-virus Mgmt Server & Support, SMS license - incl. CALS & System Assurance, SMS Mgmt Server &
	DIS Managed Service-Desktop - Optional Items 3+ Years	Per Month, Per PC	\$1.80	Operating System License
		Per Month, Per PC	\$1.70	Microsoft Office License
681	Exchange Email-Governmental Entities	Per Month, Per User	\$4.00	
	Exchange Email-Education	Per Month, Per User	\$3.00	
683	MS Domain & Active Directory Services	Per Month, Per User	\$2.00	This service is appropriate when customers don't maintain their active directory domain server.
685	Large File Attachment Capabilities	Per Month, Per User	\$5.00	For any mailbox that has more than the default 5MB attachment limit set.
682	Exchange Email Additional Storage	Per 5 MB	\$0.05	Useful for saving more of your emails over longer time
686	Remote Access - VPN	Per Month, Per User	\$20.00	Includes our Dial-In and VPN connection types.
689	Blackberry Service	Per Month, Per User	\$18.85	License for access to the Enterprise server for Exchange email services. Wireless devices sold separately.
656	Mailing List Services	Per Month, Per List	\$5.00	Automated email distribution group. Subscribe to a distribution list environment.
177	FYI Imaging - Basic Access	Per Month, Per User	\$51.00	Our basic offering for client server enterprise imaging. See your account rep for details.
178	FYI Imaging - Forms and Workflow	Per Month, Per User	\$9.00	Added functionality for information reporting and management.
170	Data Warehouse Reporting Tool - Client/Server	Per Month, Per User	\$25.00	Enterprise Management Reporting System. License Only/Exclusive of data storage.
173	Data Warehouse Reporting Tool - Web Access	Per Month, Per User	\$15.00	Enterprise Management Reporting System. License Only/Exclusive of data storage.
172	Data Warehouse, AFGM/AHRMS	Per Month, Per User	\$5.00	Access to the historical data for management reporting. For Web Access Only See SVC 171.

DIS Standard Rate Schedule-State Fiscal Year '06-'07

DIS Hosting Services

DIS Mainframe Services		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
201	Transaction Processing - Day time	CPU Second	\$1.4375	Cost for day time on-line transaction processing. Day time processing hours are normal business days from 8:00 a.m. through 4:30 p.m.
204	Transaction Processing - Night time	CPU Second	\$0.9344	Cost for night time on-line transaction processing. Night time processing hours are holidays, weekends and from 4:30 p.m. through 8:00 a.m. nightly.
338	Focus Processor Time	CPU Second	\$0.64	Cost for Mainframe System Processing per second
001	CPU Usage - Day time	CPU hour	\$1,440.00	Cost for day time batch job processing. Day time processing hours are normal business days from 8:00 a.m. through 4:30 p.m.
008	CPU Usage - Night time	CPU hour	\$936.00	Cost for night time batch job processing. Night time processing hours are holidays, weekends and from 4:30 p.m. through 8:00 a.m. nightly.
031	Minimum Job Charge	Per Job	\$1.00	

DIS High Volume Printing		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
027	Laser Printing	Per 1,000 lines	\$1.60	Mainframe print files produced from Data Center laser printers.
028	Impact Printing	Per 1,000 lines	\$2.75	Mainframe special form print files produced from Data Center impact printers.
102	Microfiche Original	Each	\$3.00	Microfiche master produced from mainframe print file. 48-hour turnaround.
103	Microfiche Duplicate	Each	\$0.25	Microfiche copy of master produced from mainframe print file. 48-hour turnaround.
106	DIS CD Creation	Per CD	\$8.00	Includes High Quality CD from DIS Hosted Services
107	DIS CD Duplication	Per CD	\$1.55	Duplication of customer provided master CD

DIS Enterprise Storage		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
311	Storage - Dedicated DASD	Per MB	\$0.0080	Hard Drive Storage
318	Storage - Tape	Per MB	\$0.0010	Storage on a Tape Device

DIS Standard Rate Schedule-State Fiscal Year '06-'07

DIS Network Services

DIS Circuit and Internet Access	Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
56/64K Band 1	Per Month	\$160.00	Call your Account Rep to find out your city's band
56/64K Band 2	Per Month	\$190.00	Call your Account Rep to find out your city's band
56/64K Band 3	Per Month	\$270.00	Call your Account Rep to find out your city's band
56/64K Band 4	Per Month	\$355.00	Call your Account Rep to find out your city's band
384K Band 1	Per Month	\$300.00	Call your Account Rep to find out your city's band
384K Band 2	Per Month	\$560.00	Call your Account Rep to find out your city's band
384K Band 3	Per Month	\$775.00	Call your Account Rep to find out your city's band
384K Band 4	Per Month	\$1,140.00	Call your Account Rep to find out your city's band
T1 Band 1	Per Month	\$650.00	Call your Account Rep to find out your city's band
T1 Band 2	Per Month	\$900.00	Call your Account Rep to find out your city's band
T1 Band 3	Per Month	\$1,105.00	Call your Account Rep to find out your city's band
T1 Band 4	Per Month	\$1,480.00	Call your Account Rep to find out your city's band
ATM Band 1	Per Month	\$710.00	Call your Account Rep to find out your city's band
ATM Band 2	Per Month	\$1,020.00	Call your Account Rep to find out your city's band
Internet 10M	Per Month	\$1,200.00	
Internet 50M	Per Month	\$5,000.00	
Internet 100M	Per Month	\$8,500.00	
Internet 56K	Per Month	\$20.00	
Internet 384K	Per Month	\$60.00	
Internet T1	Per Month	\$195.00	
Internet Filtering - T-1	Per Month	\$25.00	
Internet Filtering - 384K	Per Month	\$7.00	
Internet Filtering - RLAN DSL	Per Month	\$4.00	
Internet Filtering - 56K	Per Month	\$2.00	
Capitol Campus, 10MBPS	Per Month	\$1,000.00	
Capitol Campus, 100MBPS	Per Month	\$2,000.00	
Capitol Campus, Gigabit Ethernet	Per Month	\$2,750.00	
Single Agency, 50MBPS	Per Month	\$4,000.00	
Single Agency, 150MBPS	Per Month	\$4,500.00	
Multi-Agency Facility, 10MBPS	Per Month	\$1,200.00	
Multi-Agency Facility 100MBPS	Per Month	\$2,500.00	

DIS Standard Rate Schedule-State Fiscal Year '06-'07

ADSL (Asymmetric Digital Subscriber Line)		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
	SBC - Basic DSL	Per Month	\$258.00	Call your Account Rep for qualification. 128K upstream and 384K - 1536K downstream. Includes router & internet.
	SBC - Premium DSL	Per Month	\$537.00	Call your Account Rep for qualification. 384K upstream and 1536K - 6000K downstream. Includes router & internet.
	ALLTEL - Incumbent Territories DSL	Per Month	\$289.00	Call your Account Rep for qualification. 0 - 512K upstream and 0 - 512K downstream. Includes router & internet.
	ALLTEL - Competitive Territories DSL	Per Month	\$276.00	Call your Account Rep for qualification. 256K upstream and 0 - 3000K downstream. Includes router & internet.
	Century Tel - Primary DSL	Per Month	\$295.00	Call your Account Rep for qualification. 256K upstream and 0 - 384K downstream. Includes router & internet.

DIS Main Street Mall Connectivity		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
	56K	Per Month	\$20.00	
	384K	Per Month	\$40.00	
	T1	Per Month	\$80.00	

DIS Network Equipment		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
	1760 CISCO Router	Per Month	\$105.00	New equipment with security features, monitoring and administration are not included.
	1841 CISCO Router	Per Month	\$90.00	New equipment with security features, monitoring and administration are not included.
	2811CISCO Router	Per Month	\$165.00	New equipment with security features, monitoring and administration are not included.

DIS Video Conferencing		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
	Interactive Video Bridging & Scheduling (H.320)	By Port, Per Month	\$594.50	Dedicated leased line video network, with unlimited conferencing, supporting Higher Education, K thru 12, rural hospitals, and administrative interactive video conferencing. Does not include transport or circuit cost.
	Interactive Video Bridging & Scheduling (H.323)	By System, Per Month	\$500.00	IP protocol video network, with unlimited conferencing, supporting Higher Education, K thru 12, rural hospitals, and administrative interactive video conferencing. Does not include transport or circuit cost.
	End-Point Management	By System, Per Month	\$30.00	Diagnostics and support for CODEC's on the video network.
	CSU	Per Month	\$30.00	Video

DIS Standard Rate Schedule-State Fiscal Year '06-'07

DIS Professional Services

DIS Labor Category	Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
Labor - Software Development	Per Hour	\$85.00	Programming Services per customer specifications/integration services.
164 Labor - Network Management	Per Hour	\$54.00	Network Administration, Monitor and Support, Connectivity Management.
166 Labor - End User/Desktop Support	Per Hour	\$45.00	Technicians to perform desktop support across the state.
165 Labor - Host/Server Management & Support-Data Warehouse and Security	Per Hour	\$69.00	System Administrator Support for installation and maintenance. Customized security configuration, data warehousing and document imaging development.
162 Labor - Project Management	Per Hour	\$75.00	Certified Project Managers to schedule, manage, and facilitate the direction, budget, and cost of your project.
Web Based Training - MindLeaders.com PLuS - Personal Learning User's Solution	Per User	\$300.00	12 month subscription to use the complete library of courses including all Technical and End User Business Skills courses plus Business Skills Videos and a personalized learning plan that can be modified once a quarter for the student.
Web Based Training - MindLeaders.com Technical & End User Business Skills Library	Per User	\$200.00	12 month subscription to use the complete library of courses including all Technical and End User Business Skills courses.
Web Based Training - MindLeaders.com Business Skills Video	Per User	\$100.00	12 month subscription to use the complete Business Skills Video library in a virtual classroom setting from the comfort of your own desk.
Web Based Training - MindLeaders.com Instant Mentoring: On-line customer support	Per User	\$30.00	12 month subscription which is used in conjunction with the MindLeaders courses. Online support will be provided through designated classrooms and message boards.
Web Based Training - MindLeaders.com End User Business Skills Library	Per User	\$90.00	12 month subscription to use the End User Business Skills library of courses.
Web Based Training - MindLeaders.com Technical Labs	Per User Per Hour	\$30.00	CompTIA, Cisco, Microsoft MCSE/MCSA, Microsoft SQL Server 2000, Oracle 8i DBA and Oracle 9i DBA to experience hands on lab time to better learn a skill and/or prepare for certification testing.

DIS Standard Rate Schedule-State Fiscal Year '06-'07

DIS Voice Services

DIS Telecommunications Service		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
	Analog Centrex Line	Per Month	\$13.00	Telephone station line in Pulaski, Saline and Faulkner counties. Installation not included.
	Digital Centrex Line	Per Month	\$13.00	Telephone station line in Pulaski, Saline and Faulkner counties. Installation not included.
	Non-Centrex Analog Line	Per Month	\$19.00	Telephone station line outside Pulaski, Saline and Faulkner counties. Installation not included.
	Non-Centrex Digital Line	Per Month	\$19.00	Telephone station line outside Pulaski, Saline and Faulkner counties. Installation not included.
	Automatic Call Distribution Supervisor	Per Month	\$44.88	Programmable station with A C D features and cable of call monitoring. Installation not included.
	Automatic Call Distribution Agent	Per Month	\$50.05	Standard phone station for use within call group with ACD features Installation not included.

DIS Telephone Equipment		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
	Analog Telephone Set	Per Month	\$2.73	Single line analog phone set. Lease or purchase.
	Digital Telephone Set	Per Month	\$8.40	Digital feature, 16 programmable key phone set. Lease or purchase.
	Digital Telephone Set Add-on	Per Month	\$5.20	Digital feature, 16 programmable keys phone set with 22 additional programmable keys.
	Digital Telephone Set two Add-on's	Per Month	\$10.40	Digital feature, 16 programmable keys phone set with 44 additional programmable keys.
	Telephone Set Maintenance	Per Month	\$1.00	Optional maintenance coverage.
	Telephone Station Line Maintenance	Per Month	\$1.15	Optional maintenance coverage.

DIS Long Distance Services		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
	Outbound Long Distance	Per Minute	\$0.08	Long distance service minute usage rate.
	Calling Card	Per Minute	\$0.12	Phone service credit card
	Toll Free Service	Per Minute	\$0.08	Toll-free minute usage.
	Toll Free Service Line	Per Minute	\$13.25	Billing for service lines.

DIS Standard Rate Schedule-State Fiscal Year '06-'07

DIS Audio/Web Conferencing Services		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
	Automated Audio Conferencing (Domestic)	Per Minute	\$0.07	Automated Audio Conferencing is available at a moment's notice 24 hours a day, 365 days a year (Meet On Demand). This service eliminates the need to make a reservation for those day-to-day conference calls
	Attended Audio Conferencing-Toll Free Dial In	Per Minute	\$0.21	Participants dial in to a pre-assigned number and are greeted by a Conference Coordinator. This service allows participants to call in from anywhere within the US at no additional charge while allowing all charges to be billed to the conference chairperson.
	Attended Audio Conferencing-Toll Dial In	Per Minute	\$0.21	Participants dial in to a pre-assigned number and are greeted by a Conference Coordinator. This service allows participants to call in from anywhere in the world to access the conference call and incur their own long-distance service rates.
	Attended Audio Conferencing-Dial Out Attended Dial Out Setup	Per Minute Per Participant, Per Event	\$0.21 \$4.00	The agency hosting the event supplies World Class Conferencing with a participant list, including names and phone numbers. Participants are called by the Conference Coordinator to enter the event.
	Web Conferencing (Domestic)	Per Minute	\$0.26	Data conferencing through the internet combined with Audio Teleconference to facilitate presentations, collaboration meetings and remote training.
	Listen Only Mode		No Charge	The moderator may choose to mute all participants, or selected participants during all or part of the conference. This is recommended especially for large calls.
	Music on Hold		No Charge	While the conference is being assembled participants will hear music on hold.
	Roll Call		No Charge	Performed by a WCC Operator to verify attendance and identify participants for the benefit of the group.
	Security Event Service		No Charge	It allows you to "lock" your call to ensure privacy. WCC's security feature locks out all additional participants, as well as WCC Operators.
	Sub Conference	Per Minute	\$0.21	You may have your conference separated into smaller working groups before, during or after your group conference.
	Question & Answer		Included in Attended price per minute	Process by which a large audience is managed during an interactive session. End users desiring to pose a question enter a code to place their line in queue.
	Voting/Polling		Included in Attended price per minute	A method of obtaining electronic feedback from the audience. Results can be made public or secure.
	Participant List	Per List	\$11.00	Reporting on those who are attending the meeting.
	Coordination Line	Per Conference For The 3rd Line	Standard Operator Assisted Rate + \$66.00	A separate line to the operator for the purpose of coordinating various activities that occur while the meeting is in progress.
	Remote Replay	Set Up Fee Per Minute Per Participant	\$11.00 \$0.33	A digital archive of the meeting available on a variety of real-time media.
	Replay Participant Report	Setup Per Participant	\$11.00 \$0.33	Reporting on those who access the digital archive

DIS Standard Rate Schedule-State Fiscal Year '06-'07

Tape Rebroadcast	Per Conference	\$11.00 + Standard Operator Assisted Rate	Re-broadcasting an analog tape recording into a meeting.
RSVP	Per Minute	\$0.21	Obtaining confirmations from meeting participants in advance.
CD Recording	Per Conference	\$11.00	Creating a CD of the meeting.
CD Duplicates	Per CD	\$11.00	Creating duplicate CDs
Tape Recording – Cassette	Per 60 Minute Tape	\$17.00	Creating an analog tape recording of the meeting.
Tape Recording -Duplicates	Per 60 Minute Tape	\$11.00	Creating duplicate cassette tapes.
Transcription	Per 60 Minute Increment	\$165.00	A paper or electronic based printout of what was discussed in the meeting.
Translation	Per 15 Minute Increment	\$50.00	Translating a foreign language in real-time or upon delay.

DIS Voice Mail Services	Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
Voice Mail Box	Per Mailbox, Per Month	\$2.00	Voice mail message storage with standard mail box features. Please see your account representative for additional advanced Voice mail features.

DIS Standard Rate Schedule-State Fiscal Year '06-'07

DIS IP Telephony Services		Billable Unit	State Fiscal Year '06 - '07 Unit Rate	Description of Product/Service
	IP Telephony Station Line - ALLTEL Faulkner, Pulaski and Saline Counties	Per Month	\$16.00	Telephone station line includes Call Manager, powering Ethernet switch, UPS with minimum 2 hours reserve, dial tone and caller ID. Installation not included.
	LAN Switch - ALLTEL Faulkner, Pulaski and Saline Counties	Per Month, Per Switch	\$100.00	Cisco or equivalent 24 port LAN switch.
	IP Telephony Station Line - All other areas	Per Month	\$23.00	Telephone station line includes Call Manager, powering Ethernet switch, UPS with minimum 2 hours reserve, dial tone and caller ID. Installation not included.
	Unified Messaging	Per Month, Per User	\$3.00	Includes traditional Voice mail through the IP telephony phone set or can deliver your Voice mail as an E-mail to your state provided exchange E-mail inbox. Additional features available upon request.
	Cisco 7920 or equivalent	Per Month	\$2.73	1-line IP Telephony rental set. Installation not included.
	Cisco 7940 or equivalent	Per Month	\$5.00	2-line IP Telephony rental set. Installation not included.
	Cisco 7960 or equivalent	Per Month	\$8.40	6-line IP Telephony rental set. Installation not included.
	Cisco 7914 or equivalent	Per Month	\$6.40	14 key IP Telephony rental, expansion module. Installation not included.
	System Installation - ALLTEL Faulkner, Pulaski and Saline Counties	One Time	\$350.00	Initial installation only.
	System Installation - All other areas	One Time	\$2,500.00	Initial installation only.
	Telephone set Installation	Per Set	\$60.00	System Administrator and Technician support for installation of IP Telephony phone sets.